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Application Number	10/788,958
Filing Date	February 28, 2004
First Named Inventor	Richard E. Harper
Art Unit	2113
Examiner Name	Elmira Mehrmanesh
Attorney Docket Number	YOR920030494US1 (590.119)

NON PATENT LITERATURE DOCUMENTS

Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
/EM/	a	Softlanding Systems, Enterprise Problem Solver, http://www.softlandingeurope.com/eps/index.htm	
	b	Alexander LAN Inc., Alexander System Protection Kit, http://www.alexander.com/images/SPKWin5-DataSheet.pdf	
	c	IBM Corporation, IBM system Manager and Services director, http://www-1.ibm.com/support/docview.wss?	
↓	d	Solomon, David and Mark Russinovich, Inside Microsoft Windows 2000, 3rd ed., Redmond: Microsoft Press, 2000, pp. 532-537	

Examiner Signature	/Elmira Mehrmanesh/	Date Considered	09/14/2007
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*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 809. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

1 Applicant's unique citation designation number (optional). 2 Applicant is to place a check mark here if English language Translation is attached.
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